

Update/Feedback

- Should we be emailing nexpresshelp@nekls.org? Yes.
- Update on how support is handled at NEKLS:
 - Liz & Sharon communicate with LibLime support. Decide if problems are bugs already reported/known issues or a new issue. Then report one issue at a time.
 - Keeping track of outstanding issues on nexpresslibrary.org website.
 - Communicating thru koha listserv.
 - LibLime has been overloaded with customers. New staff being brought on board, but we haven't gotten speed of response that we were promised. Ideal, 72 hours; but not happening yet.
 - With every patch that they put on our system, unintended consequences occur at times. Get rapid change, but with rapid change does come bumps.
- Consensus on how long items would stay on holds shelf at another library. How long before item is sent back to home library?
 - **Discussion:** 1 week had been agreed on originally? Not any set time right now?
 - How to clear a hold? Reverting back to available?
 - Holds to copies ratio looked at?
 - Weird messages discussed.
 - A week? When does that week start?
 - Is there a way to cancel a hold? A button supposedly exists, but supposedly isn't working.
 - Kathleen not having any issues using the cancel hold button.
 - Search the catalog box, scan the item, and cancel the hold. Then check the item back in.
 - Have to cancel the hold from the item.
 - Need to get these instructions out to everyone.
 - Holds awaiting pickup report. Use this report to process your reports.
 - You can sort the report by any column.
 - This can be used for pulling expired holds off the shelf.
- We can talk about what's happening and there are people in the room who can answer questions. Driving the bus. I like it --Carla.
- PJ: 1st migration: rebarcode 70k books. this migration: almost a non-event.
- Local holds. Patron email is there -- is an email going out?
 - Two separate issues. Enhancements ordered, but not installed yet.
 - Hold notification not in place yet. All holds if patron has an email, the notification will be sent to patron's account.
 - Separation of holds: identify item type: local holds/walk-in.
 - **Basehor:** is currently ignoring holds that are on walk-in collection but allowing consortium holds on local holds at this time.
 - Compromise reached: everyone loans virtually everyone; if a library chooses that there is a particular type of collection that they can't afford to buy more of because they are loaning so much out, so be it.

- First-born child loanable to consortium; right now, additional siblings loanable, too.
- Amount of time the book is restricted, could be lessened.
- Misconception, even though more things are available, it's a lending library, not a bookstore.
- If there's a book that you anticipate huge demand for, let NEKLS know for the consortial buying funds. Let us know what you're wanting us to buy, to help out with demand on certain titles.
 - The Shack
 - Twilight, by Stephanie Meyer
- Be checking holds-copies ratio.
- Jeri: even though can only buy one copy, still sending out to consortia.
- Amy: board brought the one copy issue going out to consortia up.
- But it all seems to work out.
- Are holds being fulfilled faster under new model. No one is complaining.
- "I feel better about sending out books to NE KS libraries, rather than to MO. I know everyone is buying into the sharing concept."
- Maybe boards need continuing education about this issue.
- Clarify: one card and one card only. No reason to have a card for each library.
- Circ stats based on the user that is logged in. Bonner circ user logged in @ atchison, bonner gets the circs.
- Agent request jumped up: training taking place statewide; more users, as a result.
 - Rhonda Machlan, at State Library, is the person to call with questions about Agent use jumping up.
 - postage costs jumping up

Overview of changes in Koha 3.2 release

- see Sharon's handout.
- Fast Add --> When the item comes back, delete the record.
- Last borrower and previous borrower.
- Item history vs. circ history. A little bit of time to track down items.
- CheckIn has no statistical significance whatever.
- Only circs that count are through checkout.
- 3.0 bugs --> will be put in 3.2:
 - overrides;
 - label printing will be fixed;
 - alphabetized drop-down menus;
 - auto undebars a patron if all items have been returned.
 - If a patron puts in a purchase suggestion, and item is ordered, item is automatically put on hold for that patron.
 - Libraries can override renewal limits.

Update on current sponsored enhancements and future enhancements

- Purchased: Email hold notification
- Purchased: Holdability of items by itemtype

- Other lib systems: have purchased statistical report for state reports...not currently available; don't know what the status is. Not expecting it this year.
- ENHANCEMENTS WORTH EXPLORING
 - Overriding: renewal limit is coming in 3.2.
 - Sound cues -- can probably do this on in house -- for circulating.
 - A sound cue only if an extra screen/window/message popped up, requiring interaction.
 - Also wanting if a book was checked in successfully.
 - Liz & Sharon will test the possible scenarios.
 - Magazines: when you add magazines, it shows all two years worth of magazines. Shadowing?
 - Bonner and Hiawatha catalog magazines (both indicated, at least -- not sure if there are more; Atchison does not catalog magazines).
 - Add item holdings table
 - In Z39.50, highlight last item.
 - Different statuses: checked out/not checked out only options now: in transit and on hold. Available would then only mean "on shelf": new statuses, in transit and on hold.
 - Default location match the set library for cataloging. Home library matches what the staff login is.
 - Also, automatic choice (drop-down) of patron categories by library login.
 - One step deletion of bibliographic record if you have the only item(s) attached.
 - Suspending holds.
 - Duplicate patron checking.
 - Partial fine paying.
 - Actual age of patron appear in records.
 - Only display own library holdings -- staff & opac or both?
 - Display own library at top of the list?
 - Time Management software for Patron Computers...
 - Open Source solution
 - KOHA compatible -- same patron database

Of the enhancements, which ones are priority? A list will be sent out to the users by Mickey, and before the end of the year, everyone indicate high-medium-low or some form of ratings.

Addition of Ottawa Library/Phase Two libraries

- No problem of checking/in out on Friday after Thanksgiving.
- Hiawatha is the only library open.
- On Saturday, if there are problems, call Mickey's cell phone.
- Phase Two challenges:
 - 4 ILS platforms on the first round.
 - Alexandria, OpenBiblio, Follett, Spectrum
 - 5 new libraries:
 - Baldwin City, Linwood, Carbondale, McLouth, Overbrook

- testing going on thru end of the year; February 14 as the go-live date for these libraries.
- Looks like we may be able to go-live without downtime. Ottawa migration will be telling.
- Other 3, later.
 - Delaware Township
 - Wellsville
 - Oskaloosa
- 3 more, adding one item at a time.
 - Effingham, Rossville, Wetmore
- No smart barcoding.
- Help has been offered from other libraries:
 - Hiawatha and Atchison.
- Phase Three -- 3 signed up.
 - Seneca
 - Eudora
 - Osawatomie
- Will be applying for LSTA grant for next year.
- July 2009, statewide Courier, possible implementation.

Koha Offline Circ Module demo

- Liz has created instructions for using this that are on the nexpresslibrary website.
- Software + monthly snapshot of patron database.
- GTK module on all computers; Offline Circ module on thumbdrive.
- Have paper copy of instructions of Offline Circ module.

Other NExpress business

- Dec. 10, Kansas KOHA Users Group meeting @ NEKLS.
 - Enhancements will be on the agenda.
- Holds Picklist
 - Call #, if it has leading XX -- the item is actually on order.
 - These are pullovers from SIRSI system -- auto-generated call number. A report needs to be run. Consumer Reports buying guide -- Basehor.
 - Are we able put items on order into catalog to be holdable before the items are actually cataloged?
 - MARC Framework for On-order items needs to be created.
 - A way, then, to upgrade the on-order record to the real record.
- MySQL learning??
- Printing receipts in Firefox, issues.
- Items to belong to a library, goes to another library, before the other library sends the item back, they check the item in and it prompts to send the book back to the home library. Question then, about the books being checked into home library say "not checked out". Need to know where the book came from.
 - Related to adding additional statuses (in transit/on hold).
- Next meeting: late January, possibly (after Christmas, for sure).
- Support process:

- Let us know when you're having issues.
- But also, bear in mind, it still won't be fixed immediately, probably. There's a support process we do have to go through.
- Use: nexpresshelp@neklis.org
- Before problems are turned into LibLime, we investigate the problems.
- Internal scoping for ILLs
 - Randomized.
- Local Holds Discussion
 - In some places, the board has mandated that certain materials are to only circulate among the local library patrons.
 - Next time we meet, we have an extensive discussion of resource sharing.
 - 1 copy holdable; protect 2, 3, & 4 --> current system
 - suggestion, maybe: protect 1, holdable 2, 3, 4
 - Revisit this at the next meeting.
 - The more sharing you do, the higher your ILL stats are.